

REMOTE WORK INSIGHTS

A new era of work has begun—one where employees expect to work wherever and however they choose to work while still being able to easily access the information and technology they need to carry out their roles.

— **With this shift to a hybrid model, how can you ensure that your distributed workforce:**

- Remains connected?*
- Is having positive end-user experiences?*
- Remains productive?*
- Is effectively engaging and collaborating with each other?*

— **Also, how do you:**

- Know how many productive work hours have been lost because of specific IT resources?*
- Discover, diagnose, and resolve instances where IT resources are impacting productivity?*
- Provide IT the visibility and tools to support employees working anywhere?*
- Create an environment positioned for the most optimal business outcomes?*

REMOTE WORK INSIGHTS TO SUPPORT YOUR HYBRID WORKFORCE

With Remote Work Insights, organizations gain real-time visibility across enterprise systems and ensure optimal business outcomes. Leadership teams are provided actionable dashboards that give visibility into business operations. IT and security teams can monitor critical business performance from remote locations including:

- Connectivity:** VPN sessions, logins failure rates, usage by city (e.g. Citrix VMWare, Remote Desktop)
- Collaboration:** Video conferencing, document sharing and employee interactions (e.g. 0365, SharePoint, Teams, Zoom & Webex)
- Business Continuity:** Application accessibility for your team and your customers (e.g. Salesforce, SAP, Workday & ServiceNow)
- Security:** Network security monitoring, data loss prevention and conformance to existing acceptable use policies (e.g. Ransomware, DDoS Attacks and unauthorized access)
- Supporting Infrastructure:** Integrity of supporting systems that keep your business going (e.g. Server, storage & networking)

WHY MICRO STRATEGIES?

Micro Strategies brings together the right mix of solutions and resources to address your unique challenges and help you use your data to drive results. From application development and DevOps to security and core infrastructure, our experts are able to design, develop, implement and operate solutions that drive business value. Beyond their technical expertise, our highly-skilled, certified team of professionals has hands-on experience as customers – giving them a unique perspective on the solutions that they design and implement for our clients.